

Redgrave Community Society Limited



"working for the community"

19 December, 2018

Dear Member,

It is now almost a month since our meeting at St Mary's Church on that particularly cold November afternoon and I feel sure you would like an update on the progress at the Cross Keys since then. For those of you who were unable to attend the meeting, it is particularly important for us to keep you abreast of what is going on.

Karen Jacob, our bar manager, is enthusiastically finding her feet in the various aspects of this role, both within the bar and the restaurant areas, and is quickly settling into her new position.

Matt Goodall and Joanna Gniazdowska (known as 'Asia'), having struggled to manoeuvre an outsize sofa up the narrow staircase, are now well settled in the flat above. Downstairs, Matt is enjoying the layout of the Cross Keys kitchen and the facilities it has to offer. Asia keeps on top of the cleaning as first job of the day and then supports Matt with the food preparation.

Between them all, they are making a great team and are working hard to produce the types of meals and ambience you have requested.



"I am so happy to be working front of house with so many wonderful volunteers. The Cross Keys has a lovely warm and friendly atmosphere. Matt and Asia are brilliant and deliver such delicious home-made food, fresh each day."

KAREN JACOB

With Christmas almost upon us now, we would like to thank Netty Verkroost, and Kay and 'Mitch' Mitchell and several members of the Redgrave Gardening Club for having done such a wonderful job in so attractively decorating the pub for us – both inside and out. It is looking superb and had been greatly admired by many.

On Christmas Eve there is plenty planned for all the family, commencing with a children's disco from 6:00-7:00pm. Outside, we understand that Father Christmas intends to pay a brief visit to The Knoll at about 6:15pm. There will be an opportunity to enjoy a buffet meal for £10 per person, with any accompanying children under 10 years able to eat for free. Food will commence at 5:00pm for the youngest ones, and the main buffet will be at 7:00pm. For catering purposes, please make sure you purchase your tickets from the pub in advance of the night.

There will be similar festivities on New Year's Eve, again with the option of a buffet meal. This one will be £15 per person, commencing at 7:00pm, but will include a complimentary glass of bubbly Prosecco at midnight. Again, please make sure you purchase your tickets in advance of the night.

On both these evenings the pub will, as usual, be open to everyone. It is only the buffet meals which come with a price tag. Entry is free! We are most grateful to Bernie Cresswell for kindly providing the music on both these occasions.

We are pleased to have now re-introduced our Curry Night on a Monday. This is a day when many of our competitors are closed and it always proved very popular in the past. In order to achieve this, food will no longer be available for the time being on a Wednesday; a day which tended to be very quiet. We hope this change back to a Monday will prove beneficial. The figures from the first two weeks have been very promising and Matt makes an exceedingly good curry!

As well as the Quiz Night which is normally on the last Wednesday of each month (but 23rd January next month), a new acoustic music group will be making the Cross Keys their home on the 3rd Wednesday of each month, from 7 – 10pm. The music will be a varied mix of classical, folk and jazz so do come along and enjoy an evening of live music with some of our own local artists.

We now have a new Cross Keys website which Christine Giddings has kindly produced for us. She really has done a superb job. You will find all sorts of information there, including opening hours and details of forthcoming events. Please explore it and use it!

www.crosskeysredgrave.co.uk

We also have a Twitter account now so, if you are a 'tweeter', do please chirp away and spread the word. Carolyn Ward, as a particularly enthusiastic real ale drinker, will ensure you hear about the latest real ales available as soon as they come on tap. <https://twitter.com/search?q=cross%20keys%20redgrave&s=09>

In addition, we have a new Facebook page called *Cross Keys Redgrave*. If you are a Facebook user, do please 'share' this with your friends. It, too, will provide details of anything new happening at the pub. <https://www.facebook.com/crosskeyspubredgrave>

I am delighted to inform you that Mr John Giddings has now been co-opted onto the Management Committee. John, as a Chartered Accountant by profession and one of our Members, has kindly offered to take on the position of Treasurer. He will be working closely with Andrew Dickson during the period of

handover. We do thank Andrew for the enormous contribution he has made; for the countless hours of work he has put into the project of purchasing the pub since Day 1, and for keeping us on track this far. He is ready for that well-deserved rest!

Following the plea for more volunteers at the meeting, several people have kindly come forward and offered to help in one way or another. We are exceedingly grateful for this and, as a result, aim to introduce various new activities and events as we move in to 2019. However, the area where we continually struggle is both behind the bar and serving in the restaurant. Understandably, the weekends are always the trickiest slots to fill. If you think you could help out with occasional shifts we would be more than pleased to hear from you.

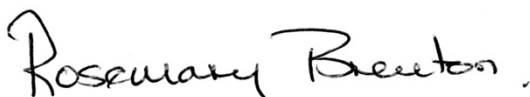
If we do not manage to acquire enough help, the only other options are to close the pub for certain sessions which we are loath to do since we are wishing to grow the business, or to employ more paid staff which will obviously increase our expenditure.

While mentioning the growth we are working towards, this is clearly not going to happen overnight so it's a matter of perseverance and patience. The very best way we can increase the takings is, without doubt, to keep **using** the pub! Please come in with friends, or on your own, and keep recommending it. There is nothing more effective than a personal recommendation! However, if there is something you are not happy about, please still come in to the pub and let us know. There is a suggestions box on the bar for this very purpose.

The Members Area of the RCSL website is now up and running. If you wish to use this facility, please remember to set up your Wordpress account first by going to the Members tab, clicking on the Guidance Notes and then following the step-by-step instructions.

Finally, I would like to say an enormous and heartfelt 'thank you' to all our wonderful volunteers who have supported us in so many ways over the past 20 months, and continue to do so. Without them, we certainly wouldn't have this wonderful pub of ours where I hope we will all be enjoying a Christmas drink or two together this year and then celebrating whatever the New Year has in store for us and the Cross Keys.

A very happy Christmas to you all!

A handwritten signature in black ink that reads "Rosemary Brenton". The script is cursive and fluid, with a large initial 'R' and a trailing flourish at the end.

ROSEMARY BRENTON
Chairperson
On behalf of Redgrave Community Society Limited



the
CROSS KEYS
REDGRAVE

CHRISTMAS OPENING HOURS

	BAR	FOOD
MONDAY 24TH	4PM - MIDNIGHT	BUFFET (TICKET HOLDERS)
XMAS DAY	12NOON – 2PM	CLOSED
BOXING DAY	12NOON – 2PM	CLOSED
THURSDAY 27TH	12NOON–3 6–10PM	CLOSED
FRIDAY 28TH	12NOON – 11PM	12–2PM* 6–8.30PM
SATURDAY 29TH	12NOON – 11PM	12–2PM 6–8.30PM
SUNDAY 30TH	12NOON–8PM	12NOON – 3PM
MONDAY 31ST	4PM – 1AM	BUFFET (TICKET HOLDERS)
TUESDAY 1ST	CLOSED	CLOSED
WEDNESDAY 2ND	12NOON–3 6–10PM	CLOSED

* PLEASE NOTE THERE WILL BE A RESTRICTED LUNCH
MENU ON FRIDAY 28TH DECEMBER