

Redgrave Community Society Limited



"working for the community"

15 November, 2018

Dear Member,

I am very pleased to inform you that we have now appointed Matthew Goodall as our new chef. Matt is a very experienced chef who has worked in a number of successful pubs including The Cock in Diss and The Gamekeeper in Old Buckenham. His partner, Joanna Gniazdowska, will be performing many of the duties which Karen Jacob undertook as an assistant in the kitchen. Karen, in turn, has now completed her cellar management training and is looking forward to undertaking many more of the front of house duties.

Georgina and Naomi's final day of work will be Sunday 18th November. We will then be closing the food side of the business for a few days while Georgina and Naomi vacate the upstairs accommodation and Matthew and Joanna move in. In light of this, the opening hours for next week will be as follows:

Monday 19th November	- Closed (stocktake)
Tuesday 20th November	- Drinks only 7:00-10:00pm – Georgina and Naomi farewell – open house.
Wednesday 21st November	- Drinks only – 5:00-10:30pm
Thursday 22nd November	- Drinks only – 5:00-10:30pm
Friday 23rd November	- 12noon – 11:00 Drinks only lunchtime. Food: 6:00-9:00pm
Saturday 24th November	- 12noon-11:00pm Normal food service resumes
Sunday 25th November	- 12noon-10:30pm Food: 12:00-3:00pm

We would like to thank Georgina and Naomi for all they have done over the past ten months in getting the Cross Keys off the starting blocks as a community pub. You only have to look at the TripAdvisor feedback to appreciate the impact they have had.

My sincerest apologies go to Keith Marley for having provided an incorrect CV in respect of his nomination to join the Management Committee. Keith is very committed to supporting the Cross Keys and his CV is as follows:

My wife and I moved to Redgrave last year, and was very interested in the Cross Keys being purchased by the community, as we felt that the village would lose an important asset if it was ever sold off to developers.

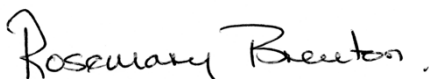
I was MD of a multimillion pound turnover business for 30 years, employing 50 people, and at the same time personally owned a retail shop under management; seven years ago I set up and still currently run my own business.

With this varied experience, I fully understand the running of both a smaller retail business, along with a larger more commercial operation and know the problems and benefits for both, and I have a comprehensive knowledge of accounting practises, VAT, understanding most management, financial and employment rules and regulations including negotiating with suppliers.

I also feel that if I was voted for to become a Management Committee member, I would have a responsibility to the shareholders, as we are looking after all their investments; to all the volunteers who give up all their time; and at the same time to the staff, ensuring they are encouraged to give their full commitment to present the Cross Keys in the best possible light, whilst increasing turnover where possible; but still importantly maintaining the community spirit, and whilst no committee can please all of the people all the time, try to find workable solutions in everyone's interest. All of this along with trying to make a profit, to enable reserves to be accumulated for the unexpected expenses, and see us through the quieter months.

I look forward to seeing as many of you on Saturday 24th November at St Mary's Church, Redgrave at 2:00pm as are able to attend.

With kind regards,



ROSEMARY BRENTON
Chairperson
(On behalf of the Redgrave Community Society Limited)